

Washington DC, City Government and Non-Governmental Organization Service Guide

A collaborative effort to inform residents of the services offered by their government and area community groups, with particular focus on the needs of international residents.

2003

**** Organizations designated with an asterisk (*) are non-governmental organizations (NGOs). NGOs that wish to be considered for listing in the next publication may contact the Office of the Deputy Mayor for Operations.***

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Police and Fire Assistance

911 Emergency Calls

Dial 9-1-1 to report life-threatening situations, any crimes that are in progress, and all serious or violent offenses. If you do not speak English, tell the operator which language you speak and an operator who speaks that language can be provided. Examples of 9-1-1 calls include:

- Fire and medical emergencies
- Violent crimes such as homicides, robberies, sexual assaults, and aggravated assaults
- Domestic violence
- Home or business intruders
- Gunshots or a person with a gun
- Property crimes that are still in progress or where the offender is still on the scene
- Vehicle crashes involving personal injury

311 Non-Emergency Calls

Dial 3-1-1 to report situations that are not serious, not life-threatening or not currently in progress. You should also use 3-1-1 to request general information from the Police Department. If you do not speak English, tell the operator which language you speak and an operator who speaks that language can be provided. Examples of 3-1-1 calls include:

- Property crimes no longer in progress and the offender is not on the scene. These crimes include vandalism, thefts, graffiti, stolen autos and garage burglaries
- Animal control problems
- Illegally parked vehicles or vehicles blocking alleys or driveways
- Minor vehicle crashes where there are no serious injuries and traffic is not blocked

General Resident Service Information

Mayor's Call Center

Address: 2000 14th Street, NW
Washington, DC 20009
Phone: (202) 727-1000
Fax: (202) 671-0621

Provides information on services of the Government of the District of Columbia. Residents should call the Mayor's City-wide Call Center to request the following services:

Abandoned Auto Removal (Private Property/Public Space)
Alley Cleaning
Alley Repair
Autumn Leaf Collection
Bulk Collection
Dead Animal Pick-Up
Grass & Weed Mowing
Illegal Dumping (Investigation/Clean Up)
Litter Can (Repair/Installation/Service)
Parking Enforcement
Pothole Repair
Rat Abatement
Recycling Bins (New or Replacement)
Recycling Collection
Sanitation Enforcement
Sidewalk Repair
Street Cleaning (Manual-Unscheduled/Sweeper-Scheduled)
Streetlight/Alley Light (Repair/Replacement)
Street Repair
Street Sign (Repair/Replacement)
Supercan (New/Repair/Replacement)
Traffic Signals
Trash Collection
Tree Related
Yard Waste

Special Law Enforcement & Safety

Asian Liaison Unit, Metropolitan Police Department

Point of Contact: Sgt. Barry Sacks, Asian Liaison Unit
Address: 611 H Street, NW
Washington, DC 20001
Phone: (202) 535-2522
Fax: (202) 535-2656
Website: www.mpdc.org

The Asian Liaison Unit was established to assist the Asian community in the District of Columbia. The unit operates under the command of the First District with citywide responsibility. Staff can speak Chinese, Korean, Thai, and Vietnamese.

Fire and Emergency Medical Services Department

Address: 1923 Vermont Avenue, NW
Washington, DC 20001
Phone: (202) 673-3331
Fax: (202) 673-3188
Web Page: www.fems.dc.gov

This department offers the following services to DC residents:

Smoke Detector Giveaway Program: Offers smoke detectors to DC residents free of charge. For more information about this program call (202) 727-1614 or (202) 673-3331.

Home Fire Inspections: Offers free fire safety inspections of private homes and individual apartment units. For more information about this program call (202) 673-3331.

Fire Prevention Inspection: Offers free inspection of residential and commercial buildings for code violations. For more information about this program call (202) 727-1600.

Blood Pressure Program: Offers blood pressure tests on a walk-in basis at any fire station. For more information about this program call (202) 673-3331.

Fire Prevention Education: Offers, by appointment, fire prevention tips for all community groups and schools; fire truck display available. For more information about this program call (202) 727-1614.

CPR Training (non-certification): Offers CPR training by appointment only. For more information about this program call (202) 673-3235.

Open House Program: Community Program that takes place the third Saturday of each month, in one of the 32 fire stations of the District. Offers information about CPR and security issues. For more information about this program call (202) 673-3331.

Juvenile Fire-setter's Intervention Program: Trained counselors work with youth who start fires. For more information about this program call (202) 727-3644.

Child Seat Safety Program: DC firemen will check the proper installation of car seats for children. For more information about this program call (202) 662-0600.

Hispanic Police Association

Address: P.O Box 21353
Washington, DC 20009
Phone: (301) 910-7018
Fax: (301) 474-8725

The Hispanic Police Association was established to enhance the communication between the Latino community and the Metropolitan Police Department.

Special Law Enforcement (Continued)

Latino Liaison Unit, Metropolitan Police Department

Address: 1800 Columbia Road, NW
Washington, DC 20009
Phone: (202) 673-4445
Fax: (202) 671-0502

The Latino Liaison Unit was established to assist the Latino community in the District of Columbia. The unit operates under the command of the Third District with citywide responsibility. Staff can speak Spanish.

Office of Human Rights

Address: 441 4th Street, NW, Suite 970
Washington, DC 20001
Phone: (202) 727-3900
Fax: (202) 724-3786

The Office of Human Rights seeks to eliminate discrimination, increase equal opportunity and protect human rights in the District of Columbia. The Office enforces the DC Human Rights Act of 1977 and other laws and policies on nondiscrimination. It investigates and processes complaints of unlawful discrimination in employment, housing, public accommodations and educational institutions.

Educational Opportunities for Adults and Youth

Asian American LEAD*

Address: 1323 Girard Street, NW
Washington, DC 20009
Phone: (202) 884-0322
Fax: (202) 884-0012
Website: www.aalead.org

Provides programs and services for Asian American youth in Washington, DC including education, leadership training, after-school activities, summer programs, mentoring and family support.

Barbara Chambers Children's Center*

Address: 1470 Irving Street NW
Washington, DC 20010
Phone: (202) 387-8755
Fax: (202) 319-9066

The Center assists with the educational, emotional and physical needs of children between 4 and 14 years of age, and families in the District to prevent child abuse and drug abuse.

Carlos Rosario International Career Center *

Address: 1724 Kalorama Rd., NW, Suite 300
Washington, DC 20009
Phone: (202) 234-6522
Fax: (202) 234-6563
Web Page: <http://www.carlosrosario.org/cr/>

The New Horizons Program offers English as a Second Language (ESL) and GED classes that incorporate skills needed in the daily lives of adult immigrants and youth over 16 years of age. Support services include job placement counseling, personal counseling and referrals to other agencies.

Educational Opportunities for Adults and Youth (Continued)

DC College Savings Plan

Address: 4550 Montgomery Avenue
Suite 1000N
Bethesda, MD 20814
Phone: (800) 987-4859
Website: www.dccollegesavings.com

The DC College Savings Plan allows investors to save money for educational expenses, tax-free, when withdrawals are used for qualified higher education expenses. The District's plan is open to DC residents and non-DC residents. DC residents receive preferred pricing and DC tax benefits. The plan is managed by Calvert Group, Ltd., located in Bethesda, MD.

Even Start Multicultural Family Literacy Program*

Address: 1755 Newton St. NW
Washington, DC 20010
Phone: (202) 797-7337
Fax: (202) 797-8470/2628

The program offers ESL lessons, English language evaluation, workshops for parents, assists with voter registration and promotes student participation to assist low-income parents with children under the age of seven.

International Union of Operating Engineers (IUOE), Local 99*

Address: 2461 Wisconsin Avenue NW
Washington, DC 20007
Phone: (202) 337-0099
Fax: (202) 625-7982
Web Page: www.iuoelocal99.org

Offers training and placement assistance to those seeking careers as air conditioning and refrigeration engineers.

Jubilee Jobs*

Address: 2712 Ontario Road, NW
Washington, DC 20009
Phone: (202) 667-7390
Fax: (202) 667-8833

This organization links unemployed DC residents, who have legal work status, with a wide range of employers including the cleaning, clerical, hotel and food service industries. There are no fees for services.

Latin American Youth Center*

Address: 1419 Columbia Road NW
Washington, DC 20009
Phone: (202) 319-2225
Fax: (202) 462-5696

Serves youth and young adults between the ages of 5 and 24, with a focus on leadership, education, social activities, counseling, social services and health services.

Life Skills Center*

Address: 2437 15th Street, NW
Washington, DC 20009
Phone: (202) 328-9451
Fax: (202) 667-6135
Website: www.consejo.org

Provides bilingual (English/Spanish) social survival, vocational training and job placement programs for mentally retarded adults, ages 18 and older. All program participants must be legal DC residents who meet job placement eligibility. There are no fees for participation in the Center's programs.

Educational Opportunities for Adults and Youth (Continued)

Multicultural Career Intern Program (MCIP)*

Address: 3145 Hiatt Place NW
Washington, DC 20010
Phone: (202) 673-7314
Fax: (202) 673-7581

Enterprising Program offers educational opportunities for new immigrants and central urban youth.

National Latinas Council – "Mirror Program"*

Address: 1400 20th Street NW Suite G5
Washington, DC 20036
Phone: (202) 955-0046

Offers English, Math and Science tutoring as well as workshops that focus on SAT preparation and general educational issues for young women and girls attending DC Public Schools.

People Without Borders*

Address: 4435 Wisconsin Avenue, NW, Suite 205
Washington, DC 20016
Phone: (202) 237-5711
Fax: (202) 237-5711
Website: www.peoplewithoutborders.org

Provides computer training, citizenship, conversational English, and business development classes.

Spanish Education Development (SED Center)*

Address: 1848 Kalorama Road, NW
Washington, DC 20009
Phone: (202) 462-8848
Fax: (202) 462-6888

Offers 200 hours of English instruction to Spanish-speaking parents through a variety of media including audio technical devices, videos and computers. Also offers childcare services and information that increases parent access to the educational process of their children.

Tuition Assistance Program

Address: 441 4th Street, NW
Suite 1040
Washington, DC 20001
Phone: (202) 727-2824
(202) 727-8450 Hablamos español
Website: www.tuitiongrant.washingtondc.gov

Each year, the District government provides tuition subsidies to DC residents seeking an undergraduate degree at public colleges or universities nationwide as well as private colleges or universities in the Washington Metropolitan Area.

Turning the Page*

Address: 733 15th Street NW Suite 440
Washington, DC 20005
Phone: (202) 343-9997
Fax: (202) 628-7858
Web page: www.turningthepage.org
E-mail: jking@turningthepage.org

Offers educational workshops, meetings with community leaders and information regarding community resources to parents of elementary school students as well as tutoring and book distribution to children and family meals.

DC Public Schools, Administrative Offices

Office of Bilingual Education, DC Public Schools

Address: 4301 13th St. NW, 3rd Floor
Roosevelt High School
Washington, DC, 20011-5678
Phone: (202) 576-8850
Fax: (202) 576-8859

The Office of Bilingual Education serves children and parents from linguistically and culturally diverse backgrounds. It provides placement tests for students who have limited or no English language skills, including English language proficiency assessment, math assessment and native language proficiency tests. Staff members speak Spanish, Chinese, Vietnamese, French and Amharic.

Office of Communications and Public Information, DC Public Schools

Address: 825 North Capitol Street, NE, 7th Floor
Washington, DC 20002
Phone: (202) 442-5635
Fax: (202) 442-5418
Website: www.k12.dc.us

The Office of Communications and Public Information (OCPI) is a full-service communications office providing communications, media and outreach services for the District of Columbia Public Schools' various audiences, including parents and guardians, students, principals, administrators, stakeholders, members of congress, community leaders, the media and general public. OCPI is also responsible for the District's public education cable channel, DC 28, and provides publications, media services, event-planning, community and business outreach and website management services. Through its Children First Call Center, OCPI provides multilingual information and referral services for its various constituents. Bilingual staff and translations are available.

Office of Parent Affairs, DC Public Schools

Address: 825 North Capitol Street, NE, 8th Floor
Washington, DC 20002
Phone: (202) 442-5150
Fax: (202) 442-5253
Website: www.k12.dc.us

The Office of Parent Affairs provides training for parents, teachers, administrators and school staff. It sponsors special events, informs parents of new initiatives, trains parent educators, monitors and supports Family Resource Centers, and ensures the continuation of and adherence to the system-wide parent involvement policy. Bilingual staff is available.

Multicultural Schools

Bell Multicultural High School, DC Public Schools

Address: 3145 Hiatt Place, NW
Washington, DC 20010
Phone: (202) 673-7314
Fax: (202) 673-7581

Bell Multicultural High School serves students living in the District between the ages of 14 and 21 and in grades 9 through 12. All students who have limited or no English language skills must be tested for grade level placement at the Office of Bilingual Education, located at Roosevelt High School. The staff and teachers speak English, Chinese, Vietnamese, Spanish, Amharic and Tigrinya.

Multicultural Schools (Continued)

Carlos Rosario International Career Center & Public Charter School

Address: 1724 Kalorama Road, NW, Suite 300
Washington, DC 20009
Phone: (202) 234-6522
Fax: (202) 234-6563

The Carlos Rosario International Career Center & Public Charter School provides free, confidential, day and evening training and counseling programs for adults 18 years of age and older and student residents of the District of Columbia. The types of services offered by Carlos Rosario include literacy, ESL—from beginning to advanced, GED—in English and Spanish, college application/financial aid counseling, citizenship preparation, life skills workshops, job placement and vocational counseling, immigration issues counseling, child care and health referrals.

Jefferson Junior High School, DC Public Schools

Address: 801 7th Street, SW
Washington, DC 20024-2486
Phone: (202) 724-4881
Fax: (202) 479-2598

Jefferson Junior High School serves students from 12 to 15 years of age, in grades 7 through 9. All students who have limited or no English language skills must be tested for grade level placement at the Office of Bilingual Education, located at Roosevelt High School. There are 3 bilingual (English/Chinese) teachers at Jefferson.

Lincoln Multicultural Middle School, DC Public Schools

Address: 3101 16th St., NW
Washington, DC 20010-3300
Phone: (202) 673-7345
Fax: (202) 673-6643

Lincoln Multicultural Middle School serves students 11 to 14 years old in grades 6 through 8, who are legal DC residents and live within the Ward 1 boundary. All students who have limited or no English language skills must be tested for grade level placement at the Office of Bilingual Education, located at Roosevelt High School. The staff and teachers speak English, Vietnamese, Spanish, French and Amharic. Translation capabilities are available for other languages.

Thomson Elementary School, DC Public Schools

Address: 1200 L Street, NW
Washington, DC 20005-4015
Phone: (202) 724-4910
Fax: (202) 727-3490

Thomson Elementary School serves pre-kindergarten and elementary school aged students, ages 5 to 10 years old, who are DC residents and live within the Ward 2 school boundary. All students who have limited or no English language skills must be tested for grade level placement at the Office of Bilingual Education, located at Roosevelt High School. One-third of Thomson's students are Asian, and the majority of Asians are Chinese. There are four bilingual (English/Chinese) teachers at Thomson.

University of the District of Columbia (UDC)

Address: 4200 Connecticut Avenue, NW
Bldg. 39, Rm.12A
Washington, DC 20008
Phone: (202) 274-5000
Website: www.udc.edu

UDC is the only public institution of higher education in the District of Columbia. It is a comprehensive public institution offering quality, affordable, post-secondary education to District residents at the certificate, associate, baccalaureate and graduate levels.

Child Care

Office of Early Childhood Development (OECD)

Address: 717 14th Street, NW
Washington, DC 20003
Phone: (202) 727-1839

The Office of Early Childhood Development (OECD) manages subsidized childcare programs for eligible children and families. OECD also oversees the Early Intervention Program (EIP). The EIP prevention and intervention strategy promotes the identification and screening of infants and toddlers for developmental delays, for children up to three years of age. OECD also provides access to before and after school services for eligible children up to age 13. The Day Care Services program managed by OECD, provides subsidized child-care for eligible families with children six weeks through 12 years of age. Services are also available for children with disabilities up to age 15. Parents enrolled in job training or education programs or who qualify for protective services are eligible for subsidized childcare. TANF recipients who are working in approved training, transitioning from welfare to work, or actively seeking employment are also eligible.

Rosemont Day Care Center*

Address: 2000 Rosemont Avenue, NW
Washington, DC 20010
Phone: (202) 265-9885
Fax: (202) 265-2636

The Center serves pre-school children from 1 to 5 years of age. Children must be pre-registered in order to participate in activities. The Center also supports expectant mothers and provides a complete range of full-time childcare services—both for home and center-based activities. Fees are on a sliding scale from “full charge” to “none,” depending on a family’s income and ability to pay. Vietnamese-speaking staff is available.

Spanish Education Development (SED Center)*

Address: 1848 Kalorama Road, NW
Washington, DC 20009
Phone: (202) 462-8848
Fax: (202) 462-6888

Offers 200 hours of English instruction to Spanish-speaking parents through a variety of media including audio technical devices, videos and computers. Also offers childcare services and information that increases parent access to the educational process of their children.

The Family Place*

Address: 3309 16th Street NW
Washington, DC
Telephone: (202) 265-0149
Fax: (202) 483-0650
E-mail: ccfountain@erols.com

Offers prenatal, nutrition, parenting and ESL classes and provides childcare while parents are in class. Participants may receive emergency diapers and clothes when needed.

Libraries

District of Columbia Public Library

Address: 901 G Street, N.W.
Phone: (202) 727-1101 or TTY (202) 727-2145
Fax: (202) 727-1129
Website: www.dclibrary.org

Programs and collections are designed to reach customers of all ages at 27 branches around the city. Services include computers with Internet access; computer classes; meeting rooms; storytelling; parent education classes; author talks; adult literacy; special services for the blind and physically handicapped; special collections at the Martin Luther King Jr. Memorial Library on Black Studies and the History of the District of Columbia; and Homework Help Plus! Centers. Foreign language collections are available. All services are free to the public though some do require a library card.

Martin Luther King, Jr. Memorial Library –Main Branch

Address: 901 G Street NW
Phone: (202) 727-1126
Hours: Mon – Thurs 10-9; Fri – Sat 10-5:30; Sun 1-5
Metro: Gallery Place-Chinatown or Metro Center

Branch hours do vary so please call in advance.

Anacostia (202) 698-1190
 1800 Good Hope Road SE

Benning (202) 724-4787
 3935 Benning Road NE

Capitol View (202) 645-0755
 5001 Central Avenue SE

Chevy Chase (202) 282-0021
 5625 Connecticut Avenue NW

Cleveland Park (202) 282-3080
 3310 Connecticut Avenue NW

Deanwood Kiosk (202) 724-8526
 4215 Nannie Helen Burroughs Avenue NE

Francis A. Gregory (202) 645-4297
 3600 Alabama Avenue SE

Georgetown (202) 282-0220
 3260 R Street NW

Juanita E. Thornton/Shepherd Park (202) 541-6100
 7420 Georgia Avenue NW

Lamond-Riggs (202) 541-6255
 5401 South Dakota Avenue NE

Langston (202) 724-8665
 2600 Benning Road NE

Mt. Pleasant (202) 671-0200
 3160 16th Street NW

Northeast (202) 698-3320
 330 7th Street NE

Tenley-Friendship (202) 282-3090
 4450 Wisconsin Avenue NW

Washington Highlands (202) 645-5880
 115 Atlantic Street SE

Watha T. Daniel (202) 671-0212
 1701 8th Street NW

West End (202) 724-8707
 1101 24th Street NW

Libraries (Continued)

Woodridge 1801 Hamlin Street NE	(202) 541-6226
Palisades 4901 V Street NW	(202) 282-3139
Parklands-Turner 1700 Alabama Avenue SE	(202) 698-1103
Petworth 4200 Kansas Avenue NW	(202) 541-6300
R.L. Christian 1300 H Street NE	(202) 724-8599
Southeast 403 7 th Street SE	(202) 698-3374
Southwest 900 Wesley Place SW	(202) 724-4752
Sursum Corda 135 New York Avenue NW	(202) 724-4772
Takoma Park 416 Cedar Street NW	(202) 576-7252

Job Search Assistance

DC Office of Personnel

Address: 441 4th Street, NW, Suite 300 S
Washington, DC 20001
Phone: (202) 442-9700
Fax: (202) 671-0645
Website: www.dcop.dc.gov

The DC Office of Personnel (DCOP) provides human resource management services that strengthen individual and organizational performance and enable the District government to attract, develop and retain a well qualified, diverse workforce. Current vacancy announcements for District government employment opportunities are listed on the DCOP website.

Reeves Center Personnel Office –DCOP Satellite Office

Address: 2000 14th Street, NW, 4th Floor
Washington, DC 20009
Phone: (202) 671-1300
Fax: (202) 671-0645
Website: www.dcop.dc.gov

The Reeves Center Personnel Office is part of the DC Office of Personnel.

Department of Employment Services

Address: 500 C Street NW
Washington, DC 20001
Phone: (202) 724-7000
Fax: (202) 724-7381
Website: <http://www.does.dc.gov>

Provides employment and training opportunities, employment counseling services, English as a Second Language training and Alien Labor Certification.

Job Search Assistance (Continued)

District of Columbia Employment Services Centers

To receive job placement assistance, register for unemployment compensation benefits, or to obtain information on job training opportunities, the following Employment Services Centers are available to assist you Monday – Friday

DC Refugee Service Center

Address: 1501 Columbia Road, NW
Washington, DC 20009
Phone: (202) 667-9000
Fax: (202) 667-3420

This center assists refugees and those seeking asylum by providing services such as job placement, job counseling, transportation to job interviews, English as a Second language classes and other social services. Clients come from such places as Asia, Africa, the Middle East and Eastern Europe. Staff members can speak Albanian, Amharic, Croatian, French, Spanish, Tigrinya and Vietnamese.

Information Technology Satellite One Stop Career Center

Address: 401 M Street, SW, Suite 1
Washington, DC 20024
Phone: (202) 727-0124
Fax: (202) 727-0217

Monday – Friday; 9:00 a.m. - 5:30 p.m.
Metro: Waterfront-SEU

Judiciary Square Satellite One Stop Career Center

Address: 441 4th Street, NW
Washington, DC 20001
Phone: (202) 727-9726
Fax: (202) 727-1334

Monday – Friday; 8:15 a.m. - 4:45 p.m.
Metro: Judiciary Square

Metro Area One Stop Career Center

Address: 800 North Capitol Street, NW, Suite 640
Washington, DC 20020
Phone: (202) 565-0001
Fax: (202) 565-9873

Monday – Friday; 8:00 a.m. - 5:00 p.m.
Metro: 2 blocks from Union Station

Multicultural Satellite Career Center

Address: 1419 Columbia Road, NW
Washington, DC 20009
Phone: (202) 671-1102/03
Fax: (202) 671-1101

Monday – Friday; 8:00 a.m. - 5:00 p.m.
Metro: Columbia Heights
Bilingual staff is available.

Naylor Road One Stop Career Center

Address: 2626 Naylor Road, SE
Washington, DC 20020
Phone: (202) 645-3535
Fax: (202) 645-5246

Monday – Friday; 8:00 a.m. - 5:00 p.m.
Metro: Anacostia, then take Metrobus

Job Search Assistance (Continued)

Petworth Employment Services Center

Address: 4120 Kansas Avenue, NW
Washington, DC 20011
Phone: (202) 576-7450
Fax: (202) 576-7389

Monday – Friday; 8:00 a.m. – 5:00 p.m.
Metro: 3 blocks from Georgia Ave-Petworth

Rehabilitation Services Administration (RSA)

Address: 810 First Street, NE
Washington, DC 20002
Phone: (202) 442-8663

The Rehabilitation Services Administration (RSA) helps people with disabilities find employment and/or live independently within their homes and the community. RSA provides an array of services, including counseling and guidance, assessment services, physical restoration, vocational training, job search and placement, as well as job retention services.

United States Veterans Assistance Center (USVAC)*

Address: 1120 Vermont Avenue, NW, Room 1119
Washington, DC 20421
Phone: (202) 691-3115
Fax: (202) 727-8460

Monday – Friday; 8:30 a.m. - 5:00 p.m.

Serving Veterans Only

Metro: 1½ blocks from McPherson Square

Youth Services Administration (YSA)

Address: 8300 Riverton Court
Laurel, MD 20724
Phone: (240) 456-5000

The Youth Services Administration (YSA) administers a citywide system of services for juvenile delinquency control and prevention. These services contribute to the protection of the community and the rehabilitation of youth. YSA provides security, supervision, residential support services, and community support services for committed and detained juvenile offenders and juvenile Persons in Need of Supervision (PINS).

Clients engage in a variety of educational, therapeutic, recreational and cultural enrichment programs. YSA takes a holistic, family-focused approach to service delivery, intended to direct former juvenile offenders toward productive lifestyles. By forming an alliance among the government, the community, and local churches, YSA works collaboratively to prevent juvenile crime and violence.

Housing Assistance

DC Housing Authority

Address: 1133 North Capitol Street, NE
Washington, DC 20002
Phone: (202) 535-1500
Fax: (202) 535-1740
Website: www.dc-ha.org

The DC Housing Authority provides public housing units to qualified applicants selected from a waiting list.

Housing Assistance (Continued)

Department of Housing & Community Development

Address: 801 North Capitol Street, NE
Washington, DC 20002
Phone: (202) 442-7200
Website: www.dhcd.dc.gov

The Department facilitates the production and preservation of housing, community and economic development opportunities in partnership with for-profit and nonprofit organizations. It has homeownership opportunities for qualified individuals.

Latino Economic Development Corporation (LEDC)*

Address: 2316 18th Street, NW
Washington, DC 20009
Telephone: (202) 588-5102
Fax: (202) 588-5204

LEDC has programs for home purchase preparation and financial management. The organization offers sessions and/or classes on basic economics, real estate purchase, housing assistance, small business management and basic fundamentals of trade (a commercial program that offers classes on business training and commercial expertise for individuals, with the goal of improving the economic conditions of the Latino population).

Health Services

Department of Health

Address: 825 North Capitol Street, NE
Washington, DC 20002
Phone: (202) 442-5999
Fax: (202) 442-4788
Website: www.dchealth.com

The Department of Health is responsible for the following major functions: establishing, monitoring and enforcing public health policies and standards; providing public health education and promoting good public health practices among residents; inspection, certification, and education of food service providers; providing nutrition and nutrition education to eligible mothers, children and the elderly; regulating and managing the issuance of licenses and permits for health professionals, healthcare and human service facilities; administering health care financing initiatives such as Medicaid, DC Healthy Families, and Children's Health Insurance Program; and promoting a healthy and safe environment for residents and visitors.

Addiction Prevention and Recovery Administration (APRA)*

Address: 1300 First Street, NE, Room 260
Washington, DC 20002
Phone: (202) 442-9215
Fax: (202) 442-4827

Monday through Friday 8:30 AM - 5 PM

APRA offers a wide range of services to treat and prevent substance abuse and to keep those in recovery drug-free.

Advantage Health Plan*

Address: P.O. Box 5939
Washington, DC 20016
Phone: (202) 686-8555
Fax: (301) 686-9870
Website: www.ahealthplan.com

This health insurance and health maintenance organization (HMO) has access to a network of 800 multi-lingual doctors and health specialists. Online translation services are also available for most languages. There is a 24-hour HELP line. Fees will vary according to the policy requested.

Health Services (Continued)

Andromeda*

Address: 1400 Decatur St., NW
Washington, DC 20011
Phone: (202) 291-4707
Fax: (202) 723-4560

With both psychiatrists and psychologists on staff, this organization provides a variety of mental health services, including mental health screening and counseling, HIV testing, and alcohol and drug abuse counseling. Hindi speaking staff members are available.

Asian and Pacific Islander Partnership for Health (APIPH)*

Address: 3000 Connecticut Avenue, NW Suite 110
Washington, DC 20008
Phone: (202) 986-2393
Fax: (202) 986-2393
Email: apiph@zzapp.org
Website: www.apiph.org

The mission of APIPH is to create healthy Asian and Pacific Islander communities in the Washington, DC metropolitan area through outreach, education, advocacy and research. Staff members can speak Vietnamese, Tagalog and Hindi.

Asian Pacific Islander Domestic Violence Resource Project (API/DVRP)*

Address: P.O. Box 14268
Washington, DC 20044-4268
Phone: (202) 364-4630
Website: www.dvrp.org

The API/DVRP was founded in response to the lack of culturally appropriate services for Asian/Pacific Islander (A/PI) battered women in the Washington, DC metropolitan area. DVRP's mission is to address and prevent domestic violence in A/PI communities in the DC area through

public awareness and education, training, advocacy, research and referral services.

DC Diabetes Control Program

Primary Care, Prevention and Planning

Phone: (866) 291-7567
Fax: (202) 442-4825

Monday through Friday 8:15 AM - 4:45 PM

The Diabetes Control Program (DCP) works with community groups and health care providers to improve the health and quality of life for people with diabetes.

DC Healthy Families

General number: (202) 526-6266, TTY: (877) 6PARENT
Health Insurance: (888) 557-1116
Fax: (703) 527-2403

Monday through Friday 8:30 AM - 5 PM

Free health care is provided by managed care providers and fee-for-service doctors located across the city. You may be eligible for free health care even if you are working and are not receiving TANF or cash assistance.

District of Columbia Healthy Start Project

Maternal and Child Health Administration

Phone: (202) 645-6472
Español: (800)-MOM-BABY
Fax: (202) 645-6219

Monday through Friday 8:15 AM - 4:45 PM

The Healthy Start Project offers nurse case management services to all pregnant women, new mothers, and children from birth to age 2 who reside in Wards 5, 6, 7 and 8.

Health Services (Continued)

District of Columbia Healthcare Alliance

Phone: (202) 842-2810 or (Toll free) (866) 842-2810
TTY: (202) 216-9885.
Fax: (202) 842-1084

Monday through Friday 8 AM - 6 PM

The Alliance is a Public-Private partnership funded by the District government to provide health care services to uninsured District residents whose household income is at or below 200 percent of the federal poverty level. The partners are Greater Southeast Community Hospital, Children's National Medical Center, Chartered Health Plan, Unity Health Care, Inc. and George Washington University Hospital.

District of Columbia Newborn Program

Maternal and Child Health Administration

Phone: (202) 535-1144
En Español: (800) MOM-BABY
Fax: (202) 535-1042

Monday through Friday 9 AM – 5 PM

A nurse will examine newborns, answer questions, demonstrate baby care, and provide information on available services offered in the District. This program is free to all new DC mothers and their families. The program also provides services to teen moms.

Emergency Health and Medical Services Administration

Address: 825 North Capitol Street, NE
Washington, DC 20032
Phone: (202) 442-9111
Fax: (202) 442-4812

Monday through Friday 8:15 AM - 4:45 PM

The Emergency Health and Medical Services Administration assures that timely and appropriate emergency medical services and information are available to District residents, healthcare providers, visitors and other stakeholders.

HIV/AIDS Administration

Phone: (202) 727-2500
Confidential Fax: (202) 727-0478

Monday through Friday 8 AM – 6 PM

Español: (202) 328-0697, TTY: 202-939-7814
Monday through Friday 8 AM - 5:45 PM

The HIV/AIDS Administration (HAA) offers free HIV counseling and testing, treatment services, housing, case management, AIDS drugs, and educational and prevention services.

Health Regulation Administration (HRA)

Licensing of Group Homes for Persons with Mental Retardation

Address: 825 North Capitol Street, NE, 2nd Floor
Washington, DC 20002
Phone: (202) 442-5888
Fax: (202) 442-9430

Monday through Friday 8:15 AM - 4:45 PM

The District's programs to license group homes for persons with mental retardation are provided for by Title 22 of the DC Municipal Regulations, Chapter 35. This program is responsible for conducting annual surveys for D. C. licensure and federal certification of those homes that participate in the federal Medicaid Program. This program is also responsible for conducting investigations into complaints and serious incidents, and providing monitors to ensure the health and safety of residents of these facilities. Technical assistance is provided to the providers and staff of these agencies to ensure that they are aware of any changes to the regulatory requirements.

Health Services (Continued)

HRA Child and Residential Care Facilities Division

Address: 825 North Capitol Street, NE- 2nd floor
Washington, DC 20002
Phone: (202) 442-5929
Fax: (202) 442-9430

Monday through Friday 8:15 AM - 4:45 PM

The Child and Residential Care Facilities Division is responsible for the inspection and licensure of child development facilities (homes and centers), child placement agencies and community residential facilities for the elderly. The program is responsible for the investigation of complaints against these facilities, unlicensed childcare, and technical assistance to prospective childcare providers who seek licensure.

HRA Health Care Facilities Division

Address: 825 North Capitol Street, NE
Washington, DC 20002
Phone Number: (202) 442-5888
Fax: (202) 442-9430

Monday through Friday 8:15 AM - 4:45 PM

Conducts DC Licensure and Federal Certification inspections of all regulated Health Care Facilities.

Immunization Program

Primary Care, Prevention and Planning

Address: 1131 Spring Road, NW
Washington, DC 20010
Phone: (202) 576-7130
Fax: (202) 576-6418

Monday through Friday 8 AM - 4:30 PM

The District's Immunization Program works to eliminate vaccine preventable diseases by offering free shots to adults and children living in DC.

Indoor Air Quality DC Radon Program

Environmental Health Administration

Phone: (202) 535-2302
Fax: (202) 535-1371

Monday through Friday 8:15 AM - 4 PM

Radon is a gas produced by the natural decay of uranium found in nearly all soils. It moves up through the ground into the air and your home through cracks in the foundation. Testing is the only way to know if a home is radon safe. Testing is free and quick.

La Clínica del Pueblo*

Address: 1470 Irving Street NW
Washington, DC 20009
Phone: (202) 462-4788
Fax: (202) 667-3706
Web Page: www.lcdp.org
E-mail: emann@lcdp.org

Offers free bilingual services in the health area which includes: counseling, evaluation and treatment, medical referrals and social services to Latinos without health insurance living in the District of Columbia, clients with mental illness and chemical dependency.

Health Services (Continued)

Lead Poisoning Prevention

Environmental Health Administration

Phone: (202) 535-2690
Fax: (202) 535-2650 Ext: 2634

Monday through Friday 8:15 AM - 4:45 PM

The Lead Poisoning Prevention Program tests children for free and operates a medical mobile van that provides free screening at local sites. If you are having an event and want the van to participate, give the mobile unit a call, at 202-535-2690 to schedule a visit.

Mental Retardation & Developmental Disabilities (MRDDA)

Address: 429 O Street, NW
Telephone: (202) 673-4554

The Mental Retardation and Developmental Disabilities Administration (MRDDA) provides services to individuals with mental retardation and developmental disabilities, by assisting in their transition from large institutions to community-based facilities. MRDDA promotes life-planning strategies and works to maximize the quality of life for its customers. Eligible residents receive practical living skills training, vocational training, and regular or sheltered employment. People with mental retardation and developmental disabilities also receive assistance with habilitation and residential needs, vocational training, regular and/or sheltered employment, and therapeutic support to promote optimal self-sufficiency.

Office of Health Promotion

Phone: (202) 442-5879
En Español: (202) 442-5879
Fax: (202) 535-1710

Monday through Friday 8:15 AM - 4:45 PM

The Office of Health Promotion has pamphlets and brochures about HIV/AIDS, immunizations, Healthy Start, STDs, WIC, Project WISH and other health topics. You may request copies to give out at health fairs, workshops and other local community events. Call the Office of Health Promotion for more details.

Office of Latino Services - Whitman Walker Clinic

Address: 1407 S. Street NW
Washington, DC 20009
Phone: (202) 939-7863
Fax: (202) 319-7012
Web Page: www.wwc.org

Serves the Latin American community with drug abuse problems who are at risk for contracting HIV, and the incarcerated residents of DC with chemical dependency. It offers counseling, community outreach, education and prevention, medical attention for physical and mental illness, HIV testing, and food bank services.

Planned Parenthood*

Address: 1108 16th St., NW
Washington, DC 20036,
or
3937-A Minnesota Ave., NE
Washington, DC 20019
Phone: (202) 347-8512, or
(202) 388-4770
Fax: (202) 347-0281
Website: www.ppmw.org

This organization provides a variety of services, including breast and cervical cancer screening and treatment, birth control and family planning counseling, and other medical services. Services are provided at either low or no cost, depending upon the income of the patient. Counseling and services are provided in strictest confidentiality--no documentation of citizenship or residency is required. Translation services for languages other than English can be provided on request.

Health Services (Continued)

Project Wish*

Primary Care, Prevention and Planning

Phone: (888) 833-9474

TTY: (877) 672-7368

Monday through Friday 8 AM - 4:45 PM

Project Wish offers lifesaving cancer screening, diagnosis and treatment. Project Wish offers uninsured and low-income District women ages 18 and older a free clinical breast exam and women age 40 and older a free annual mammogram, in addition to appointment scheduling and transportation to and from appointments.

Prostate Cancer Awareness Program

Primary Care, Prevention and Planning

Phone: (202) 442-5897

Fax: (202) 442-4825

Monday through Friday 8:15 AM - 4:45 PM

To improve the health of men, the Prostate Cancer Awareness Program offers free prostate tests to men over the age of 40 and provides information and educational materials to individuals and organizations located in DC.

Rape Crisis Center of DC

Address: P.O. Box 34125
Washington, DC 20043

Phone: (202) 232-0789

Fax: (202) 387-3812

Website: www.dcrcc.org

This organization provides counseling to rape victims. It provides a 24-hour HOTLINE, community and individual counseling, community outreach—speakers program and self defense classes. No fees are charged for the services.

Rehabilitation Services Administration (RSA)

Address: 810 First Street, NE
Washington, DC 20002

Phone: (202) 442-8663

The Rehabilitation Services Administration (RSA) helps people with disabilities find employment and/or live independently within their homes and the community. RSA provides an array of services, including counseling and guidance, assessment services, physical restoration, vocational training, job search and placement, as well as job retention services.

Rodent Control

Vector Control

Phone: (202) 535-1954

Fax: (202) 535-2483

Monday through Friday 8:15 AM - 4:45 PM

This service helps to eliminate rodent infestation in the District. Some services are free, depending on the extent of the request.

Salomon Zelaya Rehabilitation Center*

Director: Pablo Sánchez
Address: 1345 Newton Street NW
Washington, DC 20010

Telephone: (202) 745-7719

Fax: (202) 745-0244

Offers assistance to the Mount Pleasant, Adams Morgan and Columbia Heights communities. Services include English as a Second Language (ESL), counseling, medical referrals and temporary housing.

Health Services (Continued)

STD Clinic

Primary Care, Prevention and Planning

Address: 19th & Massachusetts Avenue, SE, Bldg. #8
(DC General Campus)
Washington, DC 20005
Phone: (202) 698-4050
Fax: (202) 727-8477

Monday through Friday 8:30 AM - 3 PM

The STD Program provides free information and treatment for sexually transmitted diseases in addition to HIV/AIDS counseling and testing.

Tobacco Control Program

Primary Care, Prevention and Planning

Phone: (202) 442-5433
Fax: (202) 442-4826

Monday through Friday 8:15 AM - 4:45 PM

The Tobacco Control Program (TCP) works to reduce environmental tobacco smoke (ETS), promote tobacco cessation, and prevent youth from smoking. This program also provides referrals to local support groups.

Tuberculosis Control Clinic

Primary Care, Prevention and Planning

Address: 19th & Massachusetts Avenue, SE, Bldg. #15
(DC General Campus)
Washington, DC 20003
Phone: (202) 698-4040
Fax: (202) 724-2363

Monday through Friday 8:15 AM - 4:45 PM

The Tuberculosis Control Program provides free tuberculosis education, prevention and treatment services to residents of the District.

Vital Records

State Center for Health Statistics Administration

Address: 825 North Capitol St., NE, 1st Floor
Washington, DC 20002
Phone: (202) 442-9303
Fax: (202) 442-4848

Monday through Friday 8:15 AM - 4:45 PM

The Vital Records Division provides certified records of births and deaths occurring in the District.

Walker- Jones Clinic

Address: 1100 First St., NW
Washington, DC 20001
Phone: (202) 354-1120
Fax: (202) 354-1150

Monday-Friday 8:15 AM-4:45 PM, Saturdays 8-12PM.

The Clinic is affiliated with the DC Healthcare Alliance and offers a variety of services to District residents regardless of their ability to pay. Services include pediatrics, cardiology, ophthalmology, dermatology, urology, HIV/AIDS Services, podiatry, pulmonary medicine, OB-GYN, rheumatology, social services, lab services, case management and surgery services. The Clinic treats all DC residents regardless of their ability to pay. Spanish, Arabic and Kiro speaking staff are available. Emergency food and clothing is distributed by the Peoples Involvement Corporation on the first floor of the same building.

Health Services (Continued)

WIC State Agency

Nutrition Programs Administration

Address: 2100 Martin Luther King Jr. Avenue, SE,
Suite 409
Washington, DC 20020
Phone: (202) 645-5663
Fax: (202) 645-0516

Monday through Friday 8:30 AM – 4 PM

WIC safeguards the health of low-income women, infants and children up to age five by providing free health screenings, food vouchers, nutrition counseling, education and breastfeeding support.

Mental Health Services

The mental health centers operate and support a comprehensive system of mental health care that is responsive to consumer and family needs.

Commission of Mental Health Services **North Community Mental Health Center**

Address: 1125 Spring Road, NW
Washington, DC 20010
Phone: (202) 576-7253
Fax: (202) 576-8536

Multicultural Services Division

Address: 1536 U Street, NW
Washington, DC 20009
Phone: (202) 673-2058
Fax: (202) 673-2075

The Multicultural Services Division was established in response to the mental health service needs of the growing multiethnic population in the District.

This center provides psychiatric treatment and case management to a wide range of clients from ethnic/cultural minority populations. Staff can speak Amharic, French, Spanish and Vietnamese.

P Street Clinic, Intensive Day Treatment, Adult Outpatient

Address: 3246 P Street, NW
Washington, DC 20007
Phone: (202) 282-0400
Fax: (202) 282-1125

Bilingual Spanish-speaking staff available.

Psychiatric Emergency Services

Address: 1905 E Street, SE, Bldg. 14
Washington, DC 20003
Phone: (202) 673-9319
Fax: (202) 698-3171

Legal/Immigration Assistance

Asian Pacific American Bar Association (APABA)*

Address: P.O. Box 23124
Washington, DC 20026-3124
Phone: (202) 347-5634 Ext. 115
Fax: (202) 307-2995
Website: www.apaba-dc.org

The APABA is the oldest and largest association of Asian Pacific American attorneys in the Greater Washington, DC area.

Legal/Immigration Assistance (Continued)

Catholic Charities*

Address: 1221 Massachusetts Ave., NW
Washington, DC 20005
Immigration Services: (202) 628-6861
Hotline: (202) 628-4263

Catholic Charities provides legal services for child custody, domestic violence, neglect, government entitlements, labor employment, bankruptcy, public housing, domestic relations, wills & probate, discrimination, immigration and deportation issues.

Legal Aid Society of the District of Columbia

Address: 666 11th Street, NW, Suite 800
Washington, DC 20001-4589
Phone: (202) 628-1161
Fax: (202) 727-2132

The Legal Aid Society provides free legal services to qualified applicants in Family Law, Landlord-Tenant Law, Public Benefits, and Disability Law. For over 60 years, the Legal Aid Society of the District of Columbia has offered legal services to afford its clients with the opportunity to secure their most fundamental rights: food, clothing, shelter and family stability.

Legal Counsel for the Elderly

Address: 601 E. St., NW, Bldg. A, 4th Floor, AARP
Washington, DC 20049
Phone: (202) 434-2170
Fax: (202) 434-6464
E-mail: lce@arp.org

This organization provides the full range of civil law representation and legal counseling services to residents of the District of Columbia who are 60 years or older and those who are 55 years and older if they are disabled. A Mandarin Chinese speaking attorney, who serves as a board member, is

available for translation. Translation for other languages may be located if needed.

Neighborhood Legal Services*

Address: 701 4th St., NW
Washington, DC 20001
Phone: (202) 682-2700 Northwest residents
(202) 682-2735 Northeast residents
Fax: (202) 682-0588

This organization is funded through the Legal Services Corporation and provides civil law representation and legal counseling services to limited income, legal alien/citizen residents of the District of Columbia. This organization handles cases involving family law, divorce (plaintiff only), housing, consumer complaints, employment and MEDICARE/MEDICAID but NOT criminal or fee generating cases (i.e. workman's compensation). Fees are assessed according to family/individual's income level.

Office of Fair Hearings (OFH) Appeals

Address: 441 4th Street, NW
8th Floor, North
Washington, DC 20001
Phone: (202) 724-5431

The Office of Fair Hearings (OFH) handles appeals. If an individual is denied services, OFH hears their appeal for eligibility for services or public benefits. Applicants and recipients are advised by letter where to appeal such determinations.

Legal/Immigration Assistance (Continued)

Office of Investigations and Compliance (OIC)

Citizen Discrimination Complaints

Address: 146 Georgia Avenue, NW
Washington, DC 20001
Phone: (202) 673-6866

The Office of Investigations and Compliance (OIC) is the department's investigative arm. Citizens who believe they have experienced discrimination or exclusion from participating in DHS programs or who believe they were denied benefits associated with any program or activity financed with federal dollars should direct their complaints to the Office of Investigations and Compliance.

General Assistance to Low Income Residents

Department of Human Services

Address: 2700 Martin Luther King Ave., SE
801 East Building
Washington, DC 20032
Phone: (202) 279-6002
Fax: (202) 727-6014
Website: www.dhs.washington.dc.us

The Department of Human Services (DHS) administers social service programs and services that primarily benefit low-income District of Columbia residents. DHS sets social service policy and encourages self-sufficiency and rehabilitation. Major programs include temporary assistance for needy families (TANF), family services, early childhood development, rehabilitation services, mental retardation and developmental disability services, and youth services.

Answers, Please!

Address: 77 P Street, NE
Washington, DC 20002
Phone: (202) 463-6211

Answers, Please! is a centralized social services information and referral service available 24 hours a day, seven days a week with access to information in 140 languages. The Answers, Please! staff provides in-depth, accurate information on all DHS programs that are available for District residents. Visit Answers, Please! Online at www.answersplease.dc.gov

Catholic Charities*

Address: 1221 Massachusetts Ave., NW
Washington, DC 20005
Immigration Services: (202) 628-6861
Hotline: (202) 628-4263

Catholic Charities provides legal services for child custody, domestic violence, neglect, government entitlements, labor employment, bankruptcy, public housing, domestic relations, wills & probate, discrimination, immigration and deportation issues.

Family Services Administration (FSA)

Address: 2146 24th Place, NE
Washington, DC 20018
Phone: (202) 541-3957

The Family Services Administration (FSA) provides social services, assessment, case management, and crisis intervention to vulnerable populations. FSA oversees the homeless, domestic violence, adult protective services, teen parent and refugee resettlement programs. FSA manages the Community Services Block Grant (CSBG), which is used to fund community-based programs in the District of Columbia that are aimed at reducing poverty.

General Assistance to Low Income Residents (Continued)

Income Maintenance Administration (IMA)

Address: 645 H Street, NE
Washington, DC 20002
Phone: (202) 698-3900
(202) 724-5506 (Customer Service)

The Income Maintenance Administration (IMA) provides eligibility determination services for TANF (cash assistance to eligible families for a maximum of five years), food stamps and Medicaid. The administration also promotes economic independence and helps low-income adults achieve self-sufficiency through employment and participation in work-related activities. For the location of the IMA Service Center nearest you contact Customer Service.

Mayor's Call Center

Address: 2000 14th Street, NW
Washington, DC 20009
Phone: (202) 727-1000
Fax: (202) 671-0621

The Mayor's Call Center provides information on services of the Government of the District of Columbia.

Mental Retardation & Developmental Disabilities (MRDDA)

Address: 429 O Street, NW
Telephone: (202) 673-4554

The Mental Retardation and Developmental Disabilities Administration (MRDDA) provides services to individuals with mental retardation and developmental disabilities, by assisting in their transition from large institutions to community-based facilities. MRDDA promotes life-planning strategies and works to maximize the quality of life for its customers. Eligible residents receive practical living skills training, vocational training, and regular or sheltered employment. People with mental retardation and

developmental disabilities also receive assistance with habilitation and residential needs, vocational training, regular and/or sheltered employment, and therapeutic support to promote optimal self-sufficiency.

My Sister's Place*

Address: P.O. Box 29596
Washington, DC 20017
Phone: (202) 529-5261
24 Hour Hotline: (202) 529-5991
Fax: (202) 529-5984

This organization serves women and children by providing services to battered women and their children. Programs include: safe, confidential shelter; transitional housing; weekly support groups; advocacy and case management services; and the 24 hour domestic violence crisis and referral hotline.

Neighborhood Legal Services*

Address: 701 4th St., NW
Washington, DC 20001
Phone: (202) 682-2700 Northwest residents
(202) 682-2735 Northeast residents
Fax: (202) 682-0588

This Neighborhood Legal Services organization is funded through Legal Services Corporation and provides civil law representation and legal counseling services to limited income, legal alien/citizen residents of the District of Columbia. This organization handles cases involving family law, divorce (plaintiff only), housing, consumer complaints, employment and MEDICARE/MEDICAID but NOT criminal or fee generating cases (i.e. workman's compensation). Fees are assessed according to an individual's or family's income level.

General Assistance to Low Income Residents (Continued)

Office of Early Childhood Development (OECD)

Address: 717 14th Street, NW
Washington, DC 20003
Phone: (202) 727-1839

The Office of Early Childhood Development (OECD) manages subsidized childcare programs for eligible children and families. OECD also oversees the Early Intervention Program (EIP). The EIP prevention and intervention strategy promotes the identification and screening of infants and toddlers for developmental delays, for children up to three years of age. OECD also provides access to before and after school services for eligible children up to age 13. The Day Care Services program managed by OECD, provides subsidized child-care for eligible families with children six weeks through 12 years of age. Services are also available for children with disabilities up to age 15. Parents enrolled in job training or education programs or who qualify for protective services are eligible for subsidized childcare. TANF recipients who are working in approved training, transitioning from welfare to work, or actively seeking employment are also eligible.

Office of Fair Hearings (OFH) Appeals

Address: 441 4th Street, NW
8th Floor, North
Washington, DC 20001
Phone: (202) 724-5431

The Office of Fair Hearings (OFH) handles appeals. If an individual is denied services, OFH hears their appeal for eligibility for services or public benefits. Applicants and recipients are advised by letter where to appeal such determinations.

Office of Investigations and Compliance (OIC)

Citizen Discrimination Complaints

Address: 146 Georgia Avenue, NW
Washington, DC 20001
Phone: (202) 673-6866

The Office of Investigations and Compliance (OIC) is the department's investigative arm. Citizens who believe they have experienced discrimination or exclusion from participating in DHS programs or who believe they were denied benefits associated with any program or activity financed with federal dollars should direct their complaints to the Office of Investigations and Compliance. OIC accepts anonymous calls. Callers who give their names may request confidentiality.

Office of Special Initiatives (OSI)

Address: 2100 Martin Luther King Jr. Avenue, SE
Phone: (202) 698-1770

The Office of Special Initiatives (OSI) provides services for targeted populations within the District of Columbia. OSI interfaces with DHS' six departmental administrations to support agency and citywide projects such as the DC Fatherhood Initiative, the Literacy Campaign, Teen Pregnancy Prevention, and hypothermia services. OSI also provides assistance in the areas of workforce development, supportive and transitional housing, neighborhood services, and summer youth employment.

Rehabilitation Services Administration (RSA)

Address: 810 First Street, NE
Washington, DC 20002
Phone: (202) 442-8663

The Rehabilitation Services Administration (RSA) helps people with disabilities find employment and/or live independently within their homes and the community. RSA provides an array of services, including counseling and guidance, assessment services, physical restoration, vocational training, job search and placement, as well as job retention services.

General Assistance to Low Income Residents (Continued)

Fort Stevens Recreation Center

Address: 1327 13th and Van Buren Sts., NW
Washington, DC 20011
Phone: (202) 541-3754

The Fort Stevens Recreation Center is a senior center/recreational facility. We serve both seniors and youth. The primary focus is on youth. Fort Stevens serves no less than fifty individuals daily through a variety of recreational services. Fort Stevens has a multi-purpose room, art room, basketball court, tennis court and a large soccer field.

Recreation

Department of Parks and Recreation

Address: 3149 16th Street, NW
Washington DC 20010
Phone: (202) 673-7647
Website: www.dpr.dc.gov

The Department of Parks and Recreation provides quality, customer-focused leisure and learning opportunities in safe parks and facilities and is committed to preserving and protecting our natural resources.

Fort Stevens Recreation Center

Address: 1327 13th and Van Buren Sts., NW
Washington, DC 20011
Phone: (202) 541-3754

The Fort Stevens Recreation Center is a senior center/recreational facility. We serve both seniors and youth. The primary focus is on youth. Fort Stevens serves no less than fifty individuals daily through a variety of recreational services. Fort Stevens has a multi-purpose room, art room, basketball court, tennis court and a large soccer field.

Kenilworth Parkside Community Center

Address: 4300 Anacostia Ave., NE
Washington, DC 20032
Phone: (202) 727-5440

Major community based recreation center with lighted football field, four outdoor lighted basketball courts, four lighted tennis courts, lighted racquetball courts, six outdoor food pavilions, large playground apparatus, outdoor storage room with restroom, Olympic size outdoor pool, four horseshoe pits, one amphitheater, gymnasium, senior citizens program, multi-purpose rooms, and offices.

Tax Assistance

Boat People SOS-DC, Inc

Address: 1452 Park Road, NW 2nd floor
Washington, DC 20010
Phone: (202) 234-3598
Fax: (202) 234-3570

Provides bilingual (Vietnamese/English) social services to residents, including immigration and tax assistance, family and individual counseling, public assistance applications such as housing, welfare, food stamps, Medicare and Medicaid, youth and senior programs and others.

Chinatown Service Center

Address: 900 Massachusetts Ave., N.W.
Washington, D.C. 20001
Phone: (202) 898-0061
Fax: (202) 898-2519

Provides bilingual (Chinese/English) social services to residents, including immigration and tax issues, family and individual counseling, public assistance applications such as housing, welfare, food stamps, Medicare and Medicaid, youth and senior programs and others.

Tax Assistance (Continued)

Office of Tax and Revenue (OTR)

Address: 941 N. Capitol Street, NE, 1st floor
Washington, DC 20002
Phone: (202) 727-4TAX (727-4829)
Website: www.cfo.dc.gov/etsc

The Office of Tax and Revenue administers and enforces the District's tax laws and records deeds and other written instruments affecting a right, title, or interest in real or personal property. OTR provides assistance to all District taxpayers, including residents and businesses.

Business Licenses

Department of Consumer and Regulatory Affairs

Address: 941 N. Capitol St., NE
Washington, DC 20002
Phone: (202) 442-4400
Website: www.dcr.org

DCRA protects the public's health, safety, and welfare by examining and approving building plans to ensure compliance with life safety requirements. The department is also responsible for ensuring that those engaged in various occupations, professions, and general business activities operate in compliance with approved standards and qualifications.

One Stop Center - Lobby Level for business and professional licensing, 8:30 am to 4:15pm.
Building Permits - Second Floor
Housing Service Center- 7th Floor, Land Lord/Tenant issues; Rent Control; Nuisance Properties

Vehicle Inspection/Registration, Licenses

Department of Motor Vehicles

Headquarters: 301 C Street, NW
Washington, DC 20001
Phone: (202) 727-5000
Website: www.dmv.dc.gov

The Department of Motor Vehicles processes driver's licenses, vehicle registrations and ticket payments, and conducts vehicle safety and emissions inspections. The inspection station is located at 1001 Half Street, SW. In addition to the headquarters office, at 301 C Street, NW, service centers are located at 1233 Brentwood Road, NE, 3214 Pennsylvania Avenue, SE, and 3222 M Street, NW (inside the Shops at Georgetown Park.) Specialized services such as medical review, commercial driver's license, taxicab and foreign national or diplomatic transactions can only be processed at 301 C Street, NW. Several services are available online, including ticket payments, registration renewal and driver's license renewal. For more information please visit www.dmv.dc.gov or call 202-727-5000.

Tickets

DMV Adjudication Services

Address: 65 K Street, NE
Washington, DC 20002
Phone: (202) 727-5000
Website: www.dmv.dc.gov

Provides residents with the opportunity to obtain information about, contest, or pay tickets for moving violations and parking tickets.

Tickets (Continued)

Mayor's Call Center

Address: 2000 14th Street, NW
Washington, DC 20009
Phone: (202) 727-1000
Fax: (202) 671-0621

The Mayor's Call Center provides information on all services of the Government of the District of Columbia.

Office of Adjudication and Hearings (OAH)

Address: 825 North Capitol Street, NE Suite 4150
Washington, DC 20002
Phone: (202) 442-9094
Fax: (202) 442-4789

The Office of Adjudication and Hearings serves as an independent administrative court for the Department of Health, the Department of Mental Health, and various licensing and regulatory boards. OAH provides citizens, businesses, and government agencies with a fair, efficient, and effective system to hear and resolve administrative litigation arising under District of Columbia law.

Trash and Sanitation Services

Department of Public Works

Address: 2000 14th Street, NW
Washington, DC 20009
Phone: (202) 673-6833
Fax: (202) 671-0642
Website: www.dpw.washingtondc.gov

As the Clean City Agency, the DC Department of Public Works (DPW) provides the basic services that residents expect from their local government; residential trash and recycling collection, street and alley cleaning, energy services, parking enforcement and nuisance abatement, including abandoned

car removal. Operationally, our goal is delivering neighborhood-based, on-time, scheduled services to the residents of the District.

Transportation Issues

Department of Transportation

Address: 2000 14th Street, NW
Washington, DC 20009
Phone: (202) 673-6813
Fax: (202) 671-0127

The Department of Transportation is responsible for planning, constructing, maintaining and operating the transportation infrastructure in the City, as well as the right of way adjacent to the City's street system. Its services include street, alley and sidewalk construction; traffic control installations; tree trimming and removal; street lighting and other services.

Washington Metropolitan Area Transit Authority (WMATA)

Address: Washington Metropolitan Area Transit Authority
600 Fifth Street, NW
Washington, DC 20001
Phone: (202) 962-1234
Website: www.wmata.com

WMATA provides public transportation services (rail, bus) for the Washington metropolitan area.

Senior Citizens' Services

Asian Service Center*

Address: 3721 Jocelyn St., NW
Washington, D.C. 20015
Phone: (202) 842-2133
Fax: (202) 842-2133

The Center provides a range of services to DC residents, ages 60 and over. These include recreation, case management and counseling, public benefits assistance, housing and transportation, legal and naturalization, and others. Staff members have Chinese, Vietnamese and other language skills.

AYUDA

Address: 1736 Columbia Road, NW
Washington, DC 20009
Phone: (202) 387-4848
Fax: (202) 387-0324

AYUDA provides legal, advocacy, empowerment and educational services that benefit low income Latino and foreign-born families in the Washington Metropolitan area. Languages spoken by staff members and attorneys include Spanish, Chinese, French and English. AYUDA specializes in immigration and domestic violence cases only. Domestic violence cases do not require an appointment and are handled at any time.

DC Office on Aging

Address: 441 4th Street, NW, Suite 900S
Washington, DC 20001
Phone: (202) 724-5622
Fax: (202) 724-4979
Website: www.ci.washington.dc.us/aging/aghome.htm

This office develops and affects a comprehensive and coordinated system of health, education, employment and social services for District residents over 59 years of age.

EOFULA Senior Center*

Address: 1844 Columbia Road NW
Washington, DC 20009
Phone: (202) 483-5800
Fax: (202) 588-5806
E-mail: eofula@hotmail.com

EOFULA offers sessions of counseling, housing, community outreach, daily activities and services to Hispanic clients 60 years old and older citizens in the low-income bracket.

Kenilworth Parkside Community Center

Address: 4300 Anacostia Ave., NE
Washington, DC 20032
Phone: (202) 727-5440

Major community based recreation center with lighted football field, four outdoor lighted basketball courts, four lighted tennis courts, lighted racquetball courts, six outdoor food pavilions, large playground apparatus, outdoor storage room with restroom, Olympic size outdoor pool, four horseshoe pits, one amphitheater, gymnasium, senior citizens program, multi-purpose rooms, and offices.

Legal Counsel for the Elderly*

Address: 601 E. St., NW,
Bldg. A, 4th Floor (AARP Bldg.)
Washington, DC 20049
Phone: (202) 434-2170
Fax: (202) 434-6464
E-mail: lce@arp.org

This organization provides the full range of civil law representation and legal counseling services to residents of the District of Columbia who are 60 years or older and those who are 55 years and older if they are disabled. Translation for language services can be found if needed.

International Community Development

Asian Pacific American Bar Association (APABA)*

Address: P.O. Box 23124
Washington, DC 20026-3124
Phone: (202) 347-5634
Fax: (202) 307-2995
Website: www.apaba-dc.org

APABA is the oldest and largest association of Asian Pacific American attorneys in the Greater Washington, DC area.

Asian Pacific American Legal Resource Center (APALRC)*

Address: 733 15th Street NW, #315
Washington, D.C. 20005
Phone: (202) 393-3572
Fax: (202) 393-0995

The APALRC provides legal referral services and has translators in Chinese, Korean Vietnamese, Hindi, Japanese, Urdu, Punjabi and other languages.

Chinatown Steering Committee*

Address: 451 M Street, NW
Washington, DC 20001
Phone: (202) 628-1351
Fax: (202) 393-0990

Established by an Executive Order of the Mayor, the committee is a group of individuals and organizations with community interests in the Chinatown area, who advise the city government in planning, developing and implementing activities, programs and projects to enhance and improve life in Chinatown.

Chinese Consolidated Benevolent Association*

Address: 510 I Street, NW
Washington, DC 20001
Phone: (202) 638-1041 or (202) 638-1377
Website: www.dc-chinatown.org

The CCBA is an umbrella organization representing 28 Chinese organizations in the greater Washington Metropolitan area. Located in the heart of Chinatown, the CCBA works closely with local and federal government officials and other organizations in the District of Columbia, Maryland and Virginia. Its goal is to enhance the quality of life for Chinese-Americans, promote understanding of Chinese culture, and assist Chinese newcomers to the Nation's Capital City.

Commission on Asian & Pacific Islander Affairs

Address: One Judiciary Square
441 4th Street, NW, Suite 820
Washington, DC 20001
Phone: (202) 727-3120
Fax: (202) 727-9655

The Commission members are appointed by the Mayor to advise the Mayor and advocate for the interests of the Asian and Pacific Islander communities in the District.

Commission on Latino Community Development*

Address: 2000 14th Street, NW – 2nd Floor
Washington, DC
Phone: (202) 671-2825
Fax: (202) 673-4557

The Commission members are appointed by the Mayor to advise the Mayor and advocate for the interest of the Latino communities in the District.

Central American Resource Center (CARECEN)*

Address: 1459 Columbia Road NW
Washington, DC 20009
Telephone: (202) 328-9799
Fax: (202) 328-0023
E-Mail: carecenc@aol.com

Offers a program on citizenship and civic education. Its purpose is to increase the number of Latino citizens in the United States and to assist in the process of nationalization through community relations and education, preparatory classes for citizenship, processing and consultancy related to legal matters and citizenship, as well as active participation in the community.

Council of Latino Agencies

Address: 2437 15th Street, NW
Washington, DC 20009
Phone: (202) 328-9451
Fax: (202) 667-6135
E-mail: consejo@cais.com

It is composed of 37 Community-Based Organizations (CBOs) in DC that form a cluster of service providers to Latinos and other low-income residents.

DC Immigrant Coalition on Immigration & Welfare Reform*

Address: 2437 15th St., NW
Washington, DC 20009
Phone: (202) 328-9451
Fax: (202) 667-6135
Website: www.consejo.org

The Coalition represents a growing group of activists, advocates, neighborhood groups, labor unions, religious organizations, service providers and individuals who believe it is necessary to build a coordinated response to immigration and welfare reform.

Ecumenical Program on Central America and the Caribbean (EPICA)*

Building Bridges, Crossing Divides

Address: 1470 Irving Street NW
Washington, DC 20010
Telephone: (202) 332-0292
Fax: (202) 332-1184
Web page: www.epica.org
E-mail: epica@igc.org

Organizes a seminar with the *Maiz* team for Latino high school students with the purpose of exploring the historical roots of their community. Also provides employment and leadership training.

The Family Place*

Address: 3309 16th Street NW
Washington, DC
Telephone: (202) 265-0149
Fax: (202) 483-0650
E-mail: ccfountain@erols.com

Offers prenatal, nutrition, parenting and ESL classes and provides childcare while parents are in class. Participants may receive emergency diapers and clothes when needed.

Greater Washington Ibero-American Chamber of Commerce*

Address: 1710 H Street NW 11th Floor
Washington, DC 20005
Telephone: (202) 728-0352
Fax: (202) 728-0355
Web Page: www.iberochamber.org
E-mail: jalbert@iberochamber.org

The Ibero-American Chamber of Commerce has a program for enterprising low-income Latino middle school and high school students for training in business, technology, Internet and after school programs.

International Community Development (Continued)

Hispanic GALA Theater – Sexual Education and Cultural Communication for Latino Youth*

Address: 2437 15 Street NW
Washington, DC 20009
Telephone: (202) 234-7174
Fax: (202) 332-1247
E-mail: info@galatheatre.org

Offers sexual education to Latino youth who are at risk of contracting sexually transmitted diseases. The six-month educational program includes workshops, tutoring time, public presentations and opportunities for youth to express themselves through art.

International Union of Operating Engineers (IUOE), Local 99

Address: 2461 Wisconsin Avenue NW
Washington, DC 20007
Telephone: (202) 337-0099
Fax: (202) 625-7982
Web page: www.iuoeocal99.org

Offers training and placement assistance to air conditioning and refrigeration engineering apprentices.

Korean American Business Association*

Address: 1270 4th Street NE
Washington, D.C. 20002
Phone: (202) 583-5883
Fax: (202) 393-0995

A non-profit organization founded to serve the interests of Korean American small business owners and the communities they serve in the Washington, D.C. area.

Korean American Coalition*

Address: Ben Franklin Station, P.O. Box 7325
Washington, DC 20044
Phone: (202) 296-6401
Fax: (202) 296-6407
Website: www.kacdc.org

KAC is a nonprofit service, education, and advocacy organization that facilitates the Korean American community's participation in civic, legislative, and community affairs.

Korean American Grocers Association (KAGA)*

Address: 2920 V St., NE
Washington, DC 20018
Phone: (202) 269-0055
Fax: (202) 269-3355

KAGA is a nonprofit organization founded to serve the interests of food and business industry owners and the communities they serve in the Washington, DC area.

Las Americas Avenue Development Corporation (LAADC)

Address: 2339 Champlain Street NW Suite 200
Washington, DC 20009
Telephone: (202) 265-9561
Fax: (202) 265-7971
E-mail: lasamericas@aol.com

LAADC is an economic development corporation that offers business and English classes and training to develop professional skills.

International Community Development (Continued)

Latin American Youth Center

Address: 1419 Columbia Road NW
Washington, DC 20009
Telephone: (202) 319-2225
Fax: (202) 462-5696

Offers services to 5,000 adults (between 19 and 24 years) and youth (between 5 and 12 years) in the areas of leadership, education, social activities, counseling, social services and health.

Latino Economic Development Corporation (LEDC)*

Address: 2316 18th Street, NW
Washington, DC 20009
Telephone: (202) 588-5102
Fax: (202) 588-5204

LEDC has programs for home purchase preparation and financial management. The organization offers sessions and/or classes on basic economics, real estate purchase, housing assistance, small business management and basic fundamentals of trade (a commercial program that offers classes on business training and commercial expertise for individuals, with the goal of improving the economic conditions of the Latino population).

Legal Aid Society of the District of Columbia*

Address: 666 11th Street, NW, Suite 800
Washington, DC 20001-4589
Phone: (202) 628-1161
Fax: (202) 727-2132

The Legal Aid Society provides free legal services to qualified applicants in Family Law, Landlord-Tenant Law, Public Benefits, and Disability Law. For over 60 years, the Legal Aid Society of the District of Columbia has offered legal services to afford its clients with the opportunity to secure their most fundamental rights: food, clothing, shelter and family stability.

Legal Counsel for the Elderly*

Address: 601 E. St., NW, Bldg. A, 4th Floor, AARP
Washington, DC 20049
Phone: (202) 434-2170
Fax: (202) 434-6464
E-mail: lce@arp.org

This organization provides the full range of civil law representation and legal counseling services to residents of the District of Columbia who are 60 years or older and those who are 55 years and older if they are disabled. A Mandarin Chinese speaking attorney, who serves as a board member, is available for translation. Translation for other languages may be located if needed.

Life Skills Center*

Address: 3166 Mt. Pleasant St., NW
Washington, DC 20010
Phone: (202) 234-9351 or (202) 667-5525
Fax: (202) 234-3057

The Center provides bilingual (English/Spanish) training programs (social survival, vocational training and job placement) for adults (18 years of age and older) who are mentally retarded. All program participants must be legal DC residents who ultimately meet job placement eligibility. There are no fees for participation in the Center's programs.

Multicultural Community Services (MCS)

Address: 2437 15th Street NW
Washington, DC 20009
Telephone: (202) 238-9355
Fax: (202) 238-9399
Web Page: www.mcsdc.org
E-mail: mcsacms@mindspring.com

MCS tries to fill the gap between the demand and supply of qualified interpreters in the Latino community. It gives training to Latinos wishing to pursue the interpreters' profession.

International Community Development (Continued)

Neighbors' Consejo*

Address: 3118 16th Street NW
Washington, DC 20010
Telephone: (202) 234-6855
Fax: (202) 234-4863
Web Page: www.neighborsconsejo.org
E-mail: najiya@neighborsconsejo.org

Offers community outreach, housing and employment services, information and referral services for mental health and economic counseling for Latino drug addicted men without housing in the Mount Pleasant, Adams Morgan and Columbia Heights neighborhoods.

Newcomers Community Service Center*

Address: 1628 16th St., NW
Washington, DC 20009
Phone: (202) 462-4330
Fax: (202) 462-2774

Newcomers Community Service Center provides services for refugees and immigrants such as English as a Second Language classes, immigration processing, employment services, and health education. Staff can speak Vietnamese, Cambodian, Lao, Chinese and Spanish.

Office of Asian & Pacific Islander Affairs

Address: One Judiciary Square
441 4th Street., NW, Suite 820
Washington, DC 20001
Phone: (202) 727-3120
Fax: (202) 727-9655
Website: www.allnva.com/community/groups/api/index.html

The Office of Asian and Pacific Islander Affairs works with the city government agencies and the Asian & Pacific Islander community in order to ensure that a full range of social services are available.

Office on Latino Affairs

Address: 2000 14th Street, NW – 2nd Floor
Washington, DC
Phone: (202) 671-2825
Fax: (202) 673-4557

The Office on Latino Affairs works with the city government agencies and the Latino community in order to ensure that a full range of social services is available to the Latino residents of the District of Columbia.

Salomon Zelaya Rehabilitation Center

Address: 1345 Newton Street NW
Washington, DC 20010
Telephone: (202) 745-7719
Fax: (202) 745-0244

Offers assistance to the Mount Pleasant, Adams Morgan and Columbia Heights communities. Services include English as a Second Language (ESL), counseling, medical referrals and temporary housing.

Teatro de la Luna*

Address: 4411 Kansas Avenue NW
Washington, DC 20011
Telephone: (202) 882-6227
Fax: (202) 291-2357
Web Page: www.teatrodelaluna.org
E-mail: teatrodelaluna@hotmail.com

The Experience Theater supports primary and secondary DC Public Schools students through bilingual workshops and community outreach.

International Community Development (Continued)

Vietnamese Community, DC Chapter*

Address: 3055 16th Street, NW
Washington, DC 20009
Phone: (202) 232-0998

This chapter provides assistance to Vietnamese immigrants and refugees.

Quick Reference DC Government Telephone/Address Guide

Advisory Commission on Sentencing

800 K Street, NW, Suite 450S
Washington, DC 20001
(202) 353-7797
(202) 353-7831 Fax
www.dcaacs.com

Advisory Neighborhood Commissions

1350 Pennsylvania Avenue, NW
Washington, DC 20004
(202) 727-9945
(202) 727-0298 Fax
www.anc.dc.gov

Office on Aging

441 4th Street, NW, Suite 900S
Washington, DC 20001
(202) 724-5622
(202) 724-4979 Fax
www.dcoa.dc.gov

Alcoholic Beverage Regulation Administration

941 North Capitol Street, NW, 7th Floor
Washington, DC 20002
(202) 442-4423

Appeals and Review

441 4th Street, NW, Suite 540S
Washington, DC 20001
(202) 727-8280
(202) 737-3497 Fax
www.bar.dc.gov

Arts and Humanities

410 8th Street, NW, 5th Floor
Washington, DC 20004
(202) 724-5613
(202) 727-4135 Fax
www.dcarts.dc.gov

Office of Asian and Pacific Islander Affairs

441 4th Street, NW, Suite 805S
Washington, DC 20001
(202) 727-3120
(202) 727-9655 Fax
www.apia.dc.gov

Auditor

717 14th Street, NW, Suite 900
Washington, DC 20005
(202) 727-3600
(202) 724-8814 Fax
www.dcauditor.org

Office of Banking and Financial Institutions

1400 L Street, NW, Suite 400
Washington, DC 20005
(202) 727-1563
(202) 727-1290 Fax
www.obfi.dc.gov

Office of Boards and Commissions

441 4th Street, NW, Suite 530S
Washington, DC 20001
(202) 727-1372
(202) 727-2359 Fax
www.obc.dc.gov

Office of Cable Television and Telecommunications

2217 14th Street, NW
Washington, DC 20009
(202) 671-0066
(202) 332-7020 Fax
www.octt.dc.gov

Office of Campaign Finance

2000 14th Street, NW, Suite 420
Washington, DC 20009
(202) 671-0550
(202) 671-0658 Fax
www.ocf.dc.gov

Chief Financial Officer

1350 Pennsylvania Avenue, NW, Room 203
Washington, DC 20004
(202) 727-2476
(202) 727-1643 Fax
www.cfo.dc.gov

Office of the Chief Medical Examiner

1910 Massachusetts Avenue, SE
Building #27
Washington, DC 20003
(202) 698-9000
(202) 698-9100 Fax

Office of the Chief Technology Officer

441 4th Street, NW, Suite 930S
Washington, DC 20001
(202) 727-2277
(202) 727-6857 Fax
www.octo.dc.gov

Child and Family Services Agency

400 6th Street, SW, 5th Floor
Washington, DC 20024
(202) 442-6100
(202) 727-6506 Fax
www.cfsa.dc.gov

Deputy Mayor for Children, Youth, Families and Elders

1350 Pennsylvania Avenue, NW, Suite 307
Washington, DC 20004
(202) 727-8001
(202) 727-0246 Fax

Office of Citizen Complaint Review

730 11th Street, NW, Suite 500
Washington, DC 20001
(202) 727-3638
(202) 727-9182 Fax
www.occr.dc.gov

Office of the City Administrator

1350 Pennsylvania Avenue, NW, Suite 310
Washington, DC 20004
(202) 727-6053
(202) 727-9878 Fax

Citywide Call Center

2400 14th Street, NW
Washington, DC 20009
(202) 727-1000
(202) 671-0621
www.dc.gov

Office of Communications

1350 Pennsylvania Avenue, NW
Suite 533
Washington, DC 20004
(202) 727-5011
(202) 727-9561
www.dc.gov

Office of Community Affairs

1350 Pennsylvania Avenue, NW
Suite 527
Washington, DC 20004
(202) 727-6770
(202) 727-6895 Fax

Office of Community Outreach

1350 Pennsylvania Avenue, NW
Suite 211-A
Washington, DC 20004
(202) 442-8150
(202) 727-5931 Fax
www.oco.eom.dc.gov

Department of Consumer and Regulatory Affairs

941 North Capitol Street, NE
Washington, DC 20002
(202) 442-4400
(202) 442-3445 Fax
www.dcrdc.dc.gov

Contract Appeals Board

717 14th Street, NW, Suite 430
Washington, DC 20005
(202) 727-6597
(202) 727-3993 Fax

Office of Contracting and Procurement

441 4th Street, NW, Suite 700S
Washington, DC 20001
(202) 727-0252
(202) 727-9385 Fax
www.ocp.dc.gov

Office of the Corporation Counsel

1350 Pennsylvania Avenue, NW, Suite 407
Washington, DC 20004
(202) 727-3400
(202) 347-8922 Fax
www.occ.dc.gov

Department of Corrections

1923 Vermont Avenue, NW, Suite 203N
Washington, DC 20001
(202) 673-7316
(202) 332-1470 Fax
www.doc.dc.gov

Council of the District of Columbia

1350 Pennsylvania Avenue, NW
Washington, DC 20004
(202) 724-8000
(202) 347-3070
www.dccouncil.washington.dc.us

Court Services and Offender Supervision Agency

633 Indiana Avenue, NW
Washington, DC 20004
(202) 220-5300
(202) 220-5350 Fax

Criminal Justice Coordinating Council

1350 Pennsylvania Avenue, NW, Suite 327
Washington, DC 20004
(202) 727-7862
(202) 727-1617 Fax
www.cjccdc.org

DC Commission on National and Community Service

441 4th Street, NW, Suite 1040S
Washington, DC 20001
(202) 727-7925
(202) 727-9198 Fax

DC General Ambulatory and Emergency Care Centers

1900 Massachusetts Avenue, SE
Washington, DC 20032
(202) 548-6217

Board of Elections and Ethics

441 4th Street, NW, Suite 250N
Washington, DC 20001
(202) 727-2525
(202) 347-2648 Fax
www.dcboee.org

Emergency Management Agency

2000 14th Street, NW
Washington, DC 20009
(202) 727-6161
(202) 673-2290 Fax
www.dcema.dc.gov

Employee Appeals

717 14th Street, NW, 3rd Floor
Washington, DC 20005
(202) 727-0004
(202) 727-5631 Fax

Department of Employment Services

609 H Street, NE
Washington, DC 20002
(202) 724-7000
(202) 724-5683 Fax
www.does.dc.gov

Energy Office

2000 14th Street, NW, 3rd Floor East
Washington, DC 20009
(202) 673-6750
(202) 673-6725 Fax
www.dcenergy.org

Executive Office of Communications

1350 Pennsylvania Avenue, NW, Suite 533
Washington, DC 20004
(202) 727-5011
(202) 727-9561 Fax
www.dc.gov

Finance and Resource Management

441 4th Street, Suite 890N
Washington, DC 20001
(202) 727-0659

Fire and Emergency Medical Services

1923 Vermont Avenue, NW, Suite 201
Washington, DC 20001
(202) 673-3320
(202) 462-0807 Fax
www.fems.dc.gov

Greater Southeast Community Hospital

1310 Southern Avenue, SE
Washington, DC 20002
(202) 574-6000
(202) 574-7188
www.greater-southeast.com

Department of Health

825 North Capitol Street, NE
Washington, DC 20002
(202) 442-5999
(202) 442-4788 Fax
www.dchealth.dc.gov

Department of Housing and Community Development

801 North Capitol Street, NE, 8th Floor
Washington, DC 20002
(202) 442-7200
(202) 442-8391 Fax
www.dhcd.dc.gov

Housing Authority

1133 North Capitol Street, NE
Washington, DC 20001
(202) 535-1500
(202) 536-1740 Fax

Housing Finance Agency

815 Florida Avenue, NW
Washington, DC 20001
(202) 777-1600
(202) 986-6705 Fax
www.dchfa.org

Office of Human Rights

441 4th Street, NW, Suite 570N
Washington, DC 20001
(202) 727-4559
(202) 724-9589 Fax
www.ohr.dc.gov

Department of Human Services

2700 Martin Luther King Ave, SE, 801 East Building
Washington, DC 20032
(202) 279-6002
(202) 279-6014 Fax
www.dhs.gov

Inspector General

717 14th Street, NW, 5th Floor
Washington, DC 20005
(202) 727-2540
(202) 727-9903 Fax
www.dciig.org

Insurance and Securities Regulation Administration

810 First Street, NE, Suite 701
Washington, DC 20002
(202) 727-8000
(202) 535-1196 Fax
www.disr.dc.gov

DC Jail

1901 D Street, SE
Washington, DC 20003
(202) 673-8202
(202) 698-4877 Fax

Judicial Disabilities and Tenure

515 5th Street, NW, Suite 312
Washington, DC 20001
(202) 727-1363
(202) 727-9718 Fax

Judicial Nomination Commission

515 6th Street, NW, Suite 325
Washington, DC 20001
(202) 879-0478
(202) 737-9126

Labor Management Programs

50 Pennsylvania NW, Suite 324
Washington, DC 20001
(202) 724-6569
(202) 727-9878

Labor Relations and Collective Bargaining

441 4th Street, NW, Suite 820N
Washington, DC 20001
(202) 724-4953
(202) 727-6887 Fax

Office of Latino Affairs

2000 14th Street, NW, 2nd Floor
Washington, DC 20009
(202) 671-2825
(202) 673-4557 Fax
www.ola.dc.gov

Office of Local Business Development

441 4th Street, NW, Suite 970N
Washington, DC 20001
(202) 727-3900
(202) 724-3786
www.olbd.dc.gov

Lottery and Charitable Games Control Board

2101 MLK Avenue, SE
Washington, DC 20020
(202) 645-8000
(202) 645-7914 Fax
www.lottery.dc.gov

Office of the Mayor

1350 Pennsylvania Avenue, NW, Suite 600
Washington, DC 20004
(202) 727-2980
(202) 727-0505 Fax
www.dc.gov

Medicaid Public Provider Operations Reform

441 4th Street, NW, Suite 349N
Washington, DC 20001
(202) 442-4020
(202) 727-1149 Fax

Medical Examiner

1910 Massachusetts Avenue, SE, Building #27
Washington, DC 20003
(202) 698-9000
(202) 698-9100 Fax

Mental Health

77 P Street, NE, 4th Floor
Washington, DC 20002
(202) 673-7440
(202) 673-3433 Fax

Metropolitan Police Department

310 McMillan Drive, NW
Washington, DC 20009
(202) 671-2872
(202) 671-0001 Fax
www.mpdc.dc.gov

Metropolitan Washington Council of Governments

777 North Capitol Street, NE
Washington, DC 20002
(202) 968-3200
(202) 962-3201 Fax
www.mwcog.org

Motion Picture and Television Development

441 4th Street, NW, Suite 760N
Washington, DC 20001
(202) 727-6608
(202) 727-3246 Fax
www.film.dc.gov

Department of Motor Vehicles

301 C Street, NW
Washington, DC 20001
(202) 727-5000
www.dmv.dc.gov

National Capital Planning Commission

401 9th Street, NW, Suite 500N
Washington, DC 20576
(202) 482-7200
(202) 482-7272 Fax
www.ncpc.gov

National Guard

Washington, DC
(202) 685-9790

Office of Neighborhood Action

1350 Pennsylvania Avenue, NW, Suite C9
Washington, DC 20004
(202) 727-2822
(202) 724-7704 Fax

Deputy Mayor for Operations

1350 Pennsylvania Avenue, NW, Suite 300
Washington, DC 20004
(202) 727-3636
(202) 727-9878

Department of Parks and Recreation

3149 16th Street, NW
Washington, DC 20010
(202) 673-7647
(202) 673-6694
www.dpr.dc.gov

Parole Commission

5550 Friendship Boulevard, Suite 420
Chevy Chase, MD
(301) 492-5990
www.usdoj.gov/uspc

Office of Partnerships and Grants Development

441 4th Street, NW, Suite 200S
Washington, DC 20001
(202) 727-8900
(202) 727-1652 Fax
www.opgd.dc.gov

Office of the People's Counsel

1133 15th Street, NW, Suite 500
Washington, DC 20005
(202) 727-3071
(202) 727-1014 Fax
www.opc-dc.gov

Office of Personnel

441 4th Street, NW, Suite 340N
Washington, DC 20001
(202) 442-9700
(202) 727-6542 Fax
www.dcop.dc.gov

Office of Planning

801 North Capitol Street, NE, Suite 4000
Washington, DC 20002
(202) 442-7600
(202) 442-7637 Fax
www.planning.dc.gov

Deputy Mayor for Planning and Economic Development

1350 Pennsylvania Avenue, NW, Suite 317
Washington, DC 20004
(202) 727-6365
(202) 727-6703
www.dcbiz.dc.gov

Police and Fire Retirement Board

441 4th Street, NW, Suite 330S
Washington, DC 20001
(202) 442-9622
(202) 727-5419 Fax
www.dcop.dc.gov

Office of Policy and Legislative Affairs

1350 Pennsylvania Avenue, NW, Suite 511
Washington, DC 20004
(202) 727-6979
(202) 727-3765 Fax

Pretrial Services Agency

633 Indiana Avenue, NW, Suite 1120
Washington, DC 20004
(202) 220-5500
(202) 220-5655 Fax

Office of Property Management

441 4th Street, NW, Suite 721
Washington, DC 20001
(202) 724-4400
(202) 727-9877
www.opm.dc.gov

Public Charter School Board

1436 U Street, NW, Suite 401
Washington, DC 20009
(202) 328-2660
(202) 328-2661 Fax
www.dcpubliccharter.com

Public Employee Relations Board

717 14th Street, NW, Suite 115
Washington, DC 20005
(202) 727-1822
(202) 727-9116
www.perb.dc.gov

Public Library

901 G Street, NW, Suite 400
Washington, DC 20001
(202) 727-1101
(202) 727-1129
www.dclibrary.org

Deputy Mayor for Public Safety and Justice

1350 Pennsylvania Avenue, NW, Suite 327
Washington, DC 20004
(202) 727-4036
(202) 727-1617 Fax

DC Public Schools

825 North Capitol Street, NE, Suite 9026
Washington, DC 20002
(202) 724-4222
www.k12.dc.us

Public Service Commission

1333 H Street, NW, Suite 200W
Washington, DC 20005
(202) 626-5100
www.depsec.org

Department of Public Works

2000 14th Street, NW, 6th Floor
Washington, DC 20009
(202) 673-6833
(202) 671-0642 Fax
www.dpw.dc.gov

Real Property Assessments and Appeals

441 4th Street, NW, Suite 430
Washington, DC 20001
(202) 727-6860
(202) 727-0392 Fax

Retirement Board

1400 L Street, NW, Suite 300
Washington, DC 20005
(202) 535-1271
(202) 535-1414 Fax

Office of the Secretary

1350 Pennsylvania Avenue, NW, Suite 419
Washington, DC 20004
(202) 727-6306
(202) 727-3582 Fax
www.os.dc.org

Sports and Entertainment Commission

400 East Capitol Street, SE
Washington, DC 20003
(202) 547-9077

State Education Office

441 4th Street, NW, Suite 350N
Washington, DC 20001
(202) 727-6436
(202) 727-2834
www.seo.dc.gov

Statehood Commission

441 4th Street, NW, Suite 1000S
Washington, DC 20001
(202) 347-1404
(202) 727-9672
www.senatordc.wdcnet.net

Superior Court

500 Indiana Avenue, NW
Washington, DC 20001
(202) 879-1010
www.dcsc.gov

Office of Tax and Revenue

941 North Capitol Street, NE
Washington, DC 20002
(202) 727-4829
(202) 442-6477 Fax
www.cfo.dc.gov/etsc

Taxicab Commission

2101 Martin Luther King Avenue, SE, Room 204
Washington, DC 20020
(202) 645-6018
(202) 889-3604
www.dctaxi.dc.gov

Office of the Chief Technology Officer

441 4th Street, NW, Suite 930S
Washington, DC 20001
(202) 727-2277
(202) 727-6857 Fax
www.octo.dc.gov

District Department of Transportation

2000 14th Street, NW, Sixth Floor
Washington, DC 20009
(202) 673-6813
(202) 671-0127 Fax
www.ddot.dc.gov

Tuition Assistance Grant Program

441 4th Street, NW, Suite 350N
Washington, DC 20001
(202) 727-6436
(202) 727-2834 Fax
www.tuitiongrant.dc.gov

University of the District of Columbia

4200 Connecticut Avenue, NW
Washington, DC 20008
(202) 274-5000
(202) 274-5212 Fax
www.udc.edu

Veterans Affairs

441 4th Street, NW, Suite 570S
Washington, DC 20001
(202) 724-5454
(202) 724-7117 Fax

Washington Convention Center Authority

900 9th Street, NW
Washington, DC 20001
(202) 789-1600
(202) 789-8365 Fax
www.dcconvention.com

Washington Metropolitan Area Transit Authority

600 5th Street, NW
Washington, DC 20001
(202) 962-1234
(202) 962-1133 Fax
www.wmata.com

Washington Metropolitan Area Transit Commission

1828 L Street, NW
Washington, DC 20036
(202) 331-1671
(202) 653-2179

Washington, DC Convention and Tourism Corporation

1212 New York Avenue, NW, Suite 600
Washington, DC 20005
(202) 789-7000
(202) 789-7037 Fax
www.washington.org

Water and Sewer Authority

500 Overlook Avenue, SW
Washington, DC 20032
(202) 787-2000
(202) 787-2333 Fax
www.dcwasa.org

Workforce Investment Council

609 H Street, NE, Suite 521
Washington, DC 20002
(202) 698-5826
(202) 724-1334
www.dcwic.org

Office of Zoning

441 4th Street, NW, Suite 210
Washington, DC 20001
(202) 727-6311
(202) 727-6072 Fax
www.dcoz.dc.gov

**Organizations with an asterisk (*) are non-governmental organizations (NGOs). NGOs that wish to be considered for listing in the next publication may contact the Office of the Deputy Mayor for Operations.*